



REST HAVEN ■ South

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May 31, 2000

Brian Cesena, Project Engineer
International Controls System Inc.
1300 S. Inca Street
Denver, CO 80223

Dear Brian,

I would like to thank you and your crew for the exceptional job you did on our call light system installation. You and your crew were very cooperative and professional with our staff. I was impressed with the way your crew respected our residents & their living space.

The actual installation went very smoothly with very minimal disruption to our daily routine. This was quite an accomplishment considering all the factors involved in coordinating an installation in an occupied skilled nursing facility.

I would be happy to recommend you and your crew to any other facility.

Thank you for a job well done,

Nancy Van Drunen,
Administrator
Rest Haven South