

July 31, 1998



POUDRE VALLEY HOSPITAL

1024 South Lemay Avenue  
Fort Collins, Colorado 80524-3998  
(970) 495-7000

Jason Robertson, President  
International Controls Systems, Inc.  
1300 S. Inca Street  
Denver, CO 80223

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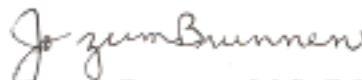
Dear Jason,

I am writing this letter to express our appreciation for the work Thomas Copeland and Brian Cesena did on installing the call light system on the Surgical Unit.

It truly was a pleasure to work with these two fine, young professionals. Their positive attitude, team spirit, congenial personalities, and delightful sense of humor, helped to ease the stress of the change and construction. They were highly professional, respectful and careful as they worked around patients and the Surgical staff. It was clear they weren't just doing a job, but doing it right, and as a result we are very pleased with the installation of the Hill-Rom call system. They were also conscientious to make sure the patient rooms looked as good / clean as possible during and after their work.

Please share this expression of our appreciation with them.

Sincerely,



Jo zumBrunnen, M.S. R.N.  
Director  
Surgical Specialty Services

JZ/ram