

13413 W. Dahlia Drive  
Boise, ID 83713

**Hill-Rom.**

A HILLENBRAND INDUSTRY

*"The company of long-term caring..."*

September 11, 1998

To Whom It May Concern:

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I have worked with Jason Robertson and the ICS company over the last 2 years on many Hill-Rom / COMposer Communication System installations in the Pacific Northwest. This has included work in the states of Alaska, California, Hawaii, Washington and Utah.

Jason and his crews have shown tremendous professionalism and a strong caliber of work. ICS works well in hospital environments and shows great awareness and respect for the patient environment, keeping noise and overall disruption to a minimum.

ICS has continually taken extra steps to ensure smooth installations, often taking on extra work that has not been in their scope of work. This work ethic is why ICS continues to grow and continues to earn repeat business from our customers and from Hill-Rom.

If you have any questions or require additional information, please do not hesitate to contact me at 208-939-7312 or 800-433-6245 x6715.

Sincerely,

Mark D. Parsons  
Communications Systems Consultant

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