



**COLUMBIA**  
**Medical Center-West**

April 15, 1999

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Mr. Jason Robertson  
President  
International Controls Systems, Inc.  
1300 S. Inca Street  
Dever, CO 80223


Dear Mr. Robertson:

I would like to compliment your staff for the wonderful service demonstrated during the installation of the HillRom Composer System on our Telemetry and Women's Surgical Services.

Your staff demonstrated professionalism throughout this process and communicated well with our staff throughout the installation process. Brian Cesena, Grant Wood and Tom Copeland were flexible in meeting our CHANGING needs throughout the course of the installation. They were sensitive to our staff and patients needs, and were courteous in all of their interactions.

I am extremely pleased with the final product, and welcome the opportunity to work with you again. If I can ever be of any assistance to you, please do not hesitate to call me.

Sincerely,



Linda B. Lawson, MS, RN, CCRN  
Administrative Director of Nursing